

Supplier Evaluation Tool

This form is a tool for a pharmacy manager/pharmacist to use when evaluating supplier relationships, usually on an annual basis.

Supplier name:	Key contact:
SECTION 1: YOUR BUSINESS - Your view of the relationship and your challenges	
How satisfied are you with the relationship on a scale of 1-5 where 1 = Really dissatisfied, 5 = Really satisfied?	
Why is that?	
What are your current business challenges, focuses or areas of support required (with this supplier in mind)?	
SECTION 2: THEIR BUSINESS – How your supplier views the relationship and their challenges	
How satisfied are you with the relationship on a scale 0 1 = Really dissatisfied, 5 = Really satisfied?	of 1-5 where
Why is that?	
What are your current business challenges, focuses or areas of support required (with this supplier in mind)?	
SECTION 3: WORKING TOGETHER – How the relationship could be improved or further developed	
What opportunities for improvement or collaboration exist in the relationship?	